



Provider Resources



Online

The [LINK portal](#) offers online tools for submitting authorizations, checking member eligibility, generating referrals, updating your demographic information and more. ****Please allow up to 30 days for processing.****



Phone

Our Provider Services portal can help you with credentialing questions, facility updates and other care provider needs. Just call 877-842-3210.



Mail

If you'd like to submit a claim reconsideration or send other documents by mail, please check your provider administrative manual for the correct mailing addresses.

Whether you prefer online, telephone, or mail, United Healthcare has resources available to you to answer claims and contracting questions.

Provider Relations Email Address

If your claim reconsideration is not resolved after 30 days, please email the Provider Relations Advocate Team at:

ProviderServiceSTX@uhc.com for Houston, Corpus, Victoria, Beaumont, and Rio Grande Valley

ProviderServiceCTX@uhc.com for Austin, Waco, and San Antonio

ProviderServiceNTX@uhc.com for Dallas, El Paso, North Central TX, West TX, West Central TX, East TX and Amarillo

ProviderServiceOK@uhc.com for Oklahoma