

From: POET Credential <POETCredential@poetllc.org>
Sent: Wednesday, October 7, 2020 1:51 PM
Subject: Humana PCP info regarding Spot Bonus from Humana

TO: HUMANA PARTICIPATING PCPS

FROM: BETSY WAGNON, POET ADMINISTRATOR

REGARDING: SPOT BONUS FROM HUMANA

Be sure to take advantage of SPOT Bonus by filling gaps!
Please see the attached **Spot Bonus** Flyer discussing a PCP incentive program for this year.
(We have more information on this program if you want)

The Humana Incentive Chart will show you which metrics apply to different incentives.
The 3rd column - Humana Member program (GYL aka **Go 365 Rewards**) are incentives for members.
(We have more information on this program if you want)

If you have any questions please feel free to call POET to speak with Kelly or Betsy.

Thank you,

Kelly Scroggins

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METRIC	MODEL PRACTICE			SPOT BONUS			GYL FOR MEMBERS		
		contract			end 2021			ends 2021	
	all of these roll into STARS one way or another							Go 365 Rewards	
statin use in pts w/ diabetes (SUPD)		X			x			x	
breast cancer screening (BCS)		x			x			x	
colorectal cancer screening		x						x	
diabetes care HbA1c less than or = to 9%)		x						x	
diabetes care - kidney disease monitoring		x						x	
30 day readmission rate		x							
ERK		x							
medication adherence		x							
patient experience		x							
Access to med recs		x							

Stars Bonus Program

Humana's goal is to support physicians with programs we believe will improve the health outcomes and care experience of your patients.

We are excited to announce a new Stars Bonus Program launching this summer in partnership with Payspan Health. For selected measures, **you can earn \$100 for each care opportunity that is addressed.**

STARS BONUS PROGRAM MEASURES

- Breast Cancer Screening (BCS)¹
- Care for Older Adults – Medication Review (COA-MDR)²
- Care for Older Adults – Pain Screening (COA-PNS)²
- Osteoporosis Management in Women who had a Fracture (OMW)³
- Rheumatoid Arthritis Management (ART)³
- Statin Therapy for Patients With Cardiovascular Disease (SPC)³
- Statin Use in Persons with Diabetes (SUPD)³

PROGRAM DATES

The Stars Bonus program will begin on **Aug. 1, 2020**. Open opportunities addressed for the measures above through Dec. 31, 2020 qualify for the \$100 bonus.

FOR MORE INFORMATION ON THE PROGRAM:

- Contact Payspan at **1-877-331-7154**, option 1 or via email at: ProviderSupport@payspanhealth.com
- If applicable, log into your existing Payspan account at www.payspanhealth.com
- Contact your Humana representative or call Humana's Provider Relations department at **1-800-448-6262**, 8 a.m. – 8 p.m. Eastern time

¹Can discuss/schedule via telehealth

²Can satisfy via a telehealth visit

³Can discuss/prescribe via telehealth



Here's how the program works!

Within Payspan's portal, Humana will share patient-specific, clinical information that your practice can act on.

- Payspan will contact your office's authorized administrator to ensure you are enrolled in the Stars Bonus Program—and work with your administrator to ensure your practice's payment information is accurate.
- Prior to program launch, you will be able to see your eligible Humana-covered patients and their open Stars opportunities within the Payspan portal. This information will be refreshed weekly.
- Humana will confirm addressed opportunities via processed claims and supplemental data submitted by your practice.
- Humana will add \$100 to your practice's payment for each opportunity addressed via the program.
- Bonus payments will be accumulated and sent each month per your practice's payment information in the Payspan portal.

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