
- 1. TELEMED QUESTION



[Julie Goetz](#)

Posted 2 days ago

Hello!

We have a patient who is elderly and does not have the technology to do a virtual visit. The physician clinic would like to have an in person visit with the patient for wound care treatment, then after that appointment, while still in the wound care clinic, assist the patient with having a virtual consult with a specialist in another community. A few reimbursement questions came to mind such as, can both parties bill - us for the wound care treatment, then the specialist for a wound care consult since it's done on the same date? And if the patient is in an outpatient hospital clinic, doing a virtual visit with a specialist in another community, are there any reimbursement issues? With the virtual care reimbursement changes since COVID, I am not sure if this would be reimbursable.

Thanks!

[#COVIDRegulatory](#)

Julie Goetz
Salina Regional Health Center

- 2. RE: TELEMED QUESTION

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[Jennifer Bell](#)

Posted 22 hours ago

Julie,

If your provider and the specialist provider are different specialties and each visit

support medical necessity (through documentation), then you should both be able to charge for the in-person visit and the telehealth visit to the other provider on the same day.

If your clinic is providing the space and equipment for the telehealth visit with the specialist (audio and video), then your clinic (or hospital if your clinic is a hospital-based clinic) can charge for the originating facility fee (Q3014) as well as the in-person visit. You may need to appeal if billing for an in-person visit and the facility fee on the same day, but it should be reimbursed in the end.

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~Henry Ford~